

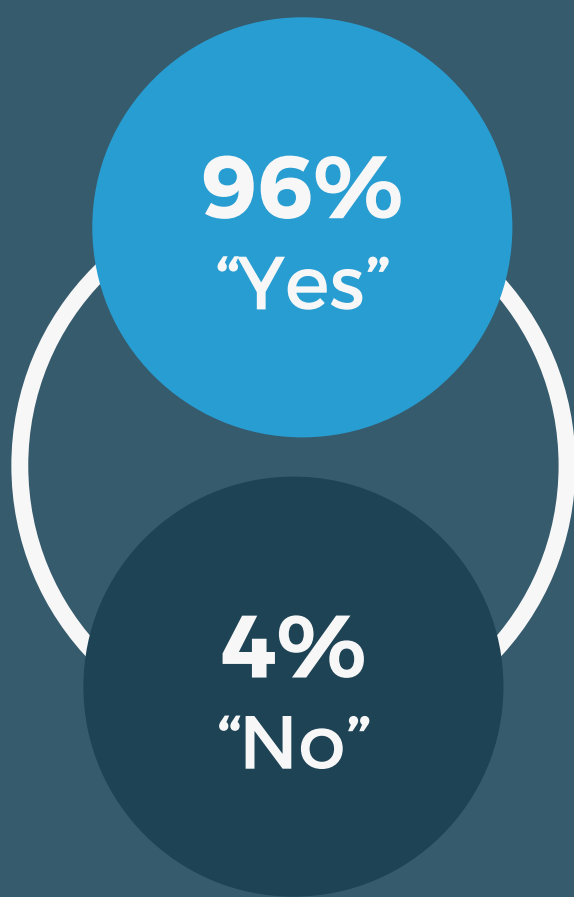
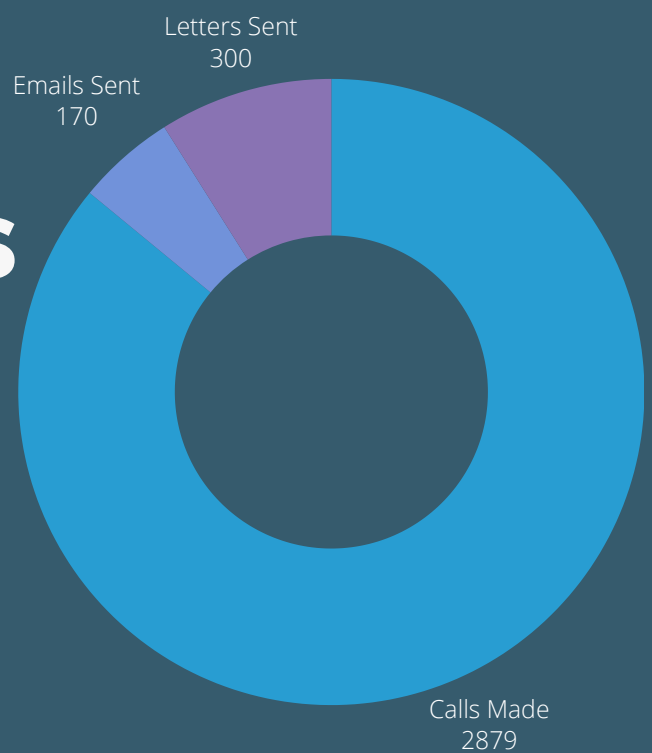
Results of the 2023 Satisfaction Survey

EMERGENCY DEPARTMENT

Based On All Three Sites:
Blind River Site, Thessalon Site & Richards Landing-Matthews Site

INDIVIDUALS REACHED

Calls: 44%
Emails: 32%
Letters: 0%



RESPECT

"During your last emergency department visit did you feel you were treated with courtesy and respect?"

UNDERSTANDING

"Before you left the emergency department, did you understand what symptoms or health problems to look out for when you left and who to contact if you have a concern?"

■ Yes ■ No ■ N/A

